Suffolks Primary School

SchoolGrid

Ordering School Lunch via SchoolGrid (HCL Portal)

Dear Parent

SchoolGrid work in partnership with our new caterers, HCL, where this award winning ordering system helps the children get the meals they want and works alongside our cashless system ParentPay. You will be able to view the menus at home with your child and order their choice. Please use link sent to you by SchoolGrid.



Pre-ordering

Pre-ordering is done by the parent and child at home. This can be done on daily, weekly or half termly basis.

Vegetarian options are clearly displayed on a green banner.

Please ensure meal is ordered before 8.55am on the day in question.

All meals are Halal.



Tell HCL if your child has allergies

If your child has an allergy, just let your caterer know and once verified it will be displayed to your cook at lunchtimes.



Lunchtime

The children now select their name on a touch screen at the hot plate during lunch service. Their meal choice is displayed to the cook, as well as their dietary needs.

If a mismatch is detected the cook will advise of an alternative.

Parentpay

Please ensure your child's ParentPay account is in credit to enable meal to be taken. As you know the school has a NO DEBT POLICY. Once meal is taken your child's meals account will be reduced by £2.50 per day.